

SW-01428A-09-0103

W-01427A-09-0104

W-01427A-09-0116

W-01427A-09-0120

ORIGINAL



0000106385

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009 - 83904

Date: 12/21/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

Anthony

Sherman

Account Name:

Anthony Sherman

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Litchfield Park

CBR:

State:

AZ

Zip: 85340

is:

Utility Company:

Liberty Water-Litchfield Park Service Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

From: Tony Sherman [REDACTED]

Sent: Monday, December 21, 2009 2:25 PM

To: Bradley Morton

Subject: Liberty Water Rate proposed rate increase

Arizona Corporation Commission

DOCKETED

DEC 22 2009

DOCKETED BY

[Signature]

RECEIVED  
DEC 22 / A 9:33  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Hi Brad,

My name is Anthony Sherman and I reside with my wife Cassie and two children at [REDACTED]. I have heard about the upcoming proposed rate increase by Liberty Water. As a business owner, I certainly understand the concept of return on an investment. In this case, Liberty Water wants to see a return on the millions of dollars they have supposedly invested in the infrastructure to bring water to us and treat waste water for the area.

I believe that the proposed rate increase is out of line. We currently pay between \$68-\$78/month for water and sewer charges. The proposed increase by Liberty Water would almost double our bill to \$140/month. That just seems outrageous! Yes, we do have a pool and grass in our backyard. We also have a drip irrigation system that is adjusted seasonally for water conservation. We do not waste water in our household and educate our children regarding water conservation. Liberty Water states that the higher rates will force households to conserve water. We are already in a water conservation mode.

I am sure you have heard from many people that with the current economic times, a utility company or any company for that matter, should be sensitive to asking consumers to pay more for services. I believe in the short term, a smaller increase may be acceptable and then future increases, over time, a more acceptable solution.

You may contact me direct to discuss at [REDACTED]

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Thank you for your time in this matter [REDACTED]

Anthony "Tony" Sherman

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Opinion docketed

\*End of Comments\*

Date Completed: 12/21/2009

Opinion No. 2009 - 83904

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[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]